

# Certificate of Completion

**This certificate acknowledges that:**

**CALVIN DASCENT**

**has successfully completed the course entitled:**

**Dealing with Difficult Customers During COVID-19**

Course qualifies for 0.3 Continuing Education Units

Contact Hours: 3

Course completed on: 04/01/2021

For the completion of the program, the recipient earned continuing education units in accordance with the guidelines established by the National Task Force on Continuing Education.



**Steven Riehs**  
CEO

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5700 Broadmoor Street, Suite 300  
Mission, KS 66202  
[pryor.com](http://pryor.com)