

Certificate of Completion

This certificate acknowledges that:

TINA TIEDE

has successfully completed the course entitled:

Dealing with Difficult People

Recertification Credit: HR General

Professional Development Hours: 5.5

Completion Date: 04/24/2018

Program ID Number: 331758



The use of this seal is not an endorsement by the HR Certification Institute of the quality of the program. It means that this program has met the HR Certification Institute's criteria to be pre-approved for recertification credit.

This program has been approved for recertification credit hours toward PHR, SPHR and GPHR recertification through the HR Certification Institute. Please be sure to note the program ID number on your recertification application form. For more information about certification or recertification, please visit the HR Certification Institute website at www.hrci.org.

A handwritten signature in black ink that reads 'Steven Riehs'.

Steven Riehs
CEO

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5700 Broadmoor Street, Suite 300
Mission, KS 66202
pryor.com